



## **Turolight® LED Limited Warranty** **For Professional, Industrial/Commercial Customers and Applications Only**

Turolight Inc. ("Turolight") warrants that its LED line of products listed below (the "Products") will be free from defects in material and workmanship, subject to the terms and conditions herein.

If a Product fails to conform with this limited warranty for the specified period below, Turolight® will, at its sole option and discretion, replace the Product at no charge or grant purchaser a credit for a future Product purchase. Unit credit is calculated as following manner [(Invoiced Purchase Price (\$) x Unexpired Warranty Period (operating hours)) / Warranty Period (operating hours)]. Please see the warranty period listed in the table below:

	<b>"A"</b> 5 Year Warranty Rating	<b>"B"</b> 3 Year Warranty Rating	<b>"C"</b> 2 Year Warranty Rating
Turolight® LED Lamps		15,000 hrs	10,000 hrs
Turolight® LED Tubes	30,000 hrs (DLC) <sup>1-2</sup>	15,000 hrs	
Turolight® LED Fixtures	30,000 hrs (DLC)	15,000 hrs	
Litetronics LED Lamps		15,000 hrs	
Solais LED Lamps		15,000 hrs	

1. Bulb wall temperature of our LED Tubes is not to exceed the range of -20°C and +45°C. Failure to comply will void warranties.

2. LED tubes are operated with Normal BF ballasts on our compatible list. Warranty will become 3 years if operating with High BF ballasts on our compatible list.

For avoidance of doubt, "to replace the Product" does not include any removal or reinstallation costs or expenses, including without limitation labor costs or expenses, shipping costs to return non-conforming Products or any damages that may occur during the return of Product to Turolight.

This limited warranty only applies to Products registered with Turolight® as part of an installation project within thirty (30) days from date of installation. To register Products, contact Turolight® Customer Service by telephone at: 416-736-0447/905-479-7093 or by email at: [customerservice@turolight.com](mailto:customerservice@turolight.com) or by mail at: Turolight® Customer Service, 2751 John Street, Markham Ontario L3R 2Y8.

This limited warranty is subject to the following additional conditions:

1. The Products have not been subject to accident, neglect, abuse, misuse or acts of God.
2. Adequate records of operating history are kept and available for inspection by Turolight®.
3. Turolight® representative will have access to the failed Products and the fixtures used to operate them. If the fixture or other parts become suspect, the representative shall have the right to invite other manufacturers' representatives to evaluate the lighting system components.
4. The Product has been purchased directly from an authorized Turolight® distributor/dealer.
5. This warranty is limited to lamps purchased for use in regions that are within the jurisdiction of Canada.
6. Purchase receipt for the Product is available for inspection by Turolight®.

The warranty and remedy set forth herein do not apply to Products, parts, advice, assistance or service, which Turolight® furnishes to purchaser as a business courtesy. The warranty is not applicable to any Product that is used in violation of any applicable standard, code or instructions for use, including those contained in the Standards for Safety of Canadian Underwriters Laboratory, Inc. (cUL), Standards for the Canadian Standards Association (CSA).

**THE FOREGOING WARRANTY IS EXCLUSIVE, AND THE SOLE REMEDY FOR ANY AND ALL CLAIMS, IN CONTRACT, IN TORT OR OTHERWISE ARISING FROM THE FAILURE OF PRODUCT AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHICH WARRANTIES ARE HEREBY DISCLAIMED. THE LIABILITY OF TUROLIGHT® SHALL BE LIMITED TO THE TERMS OF THE EXPRESS WARRANTY SET FORTH HEREIN. IN NO EVENT WILL TUROLIGHT® BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, DAMAGES RESULTING FROM LOSS OF USE, PROFITS, BUSINESS OR GOODWILL, WHETHER OR NOT TUROLIGHT® HAS BEEN ADVISED OF THE POSSIBILITY THEREOF.**

Effective June 2020.